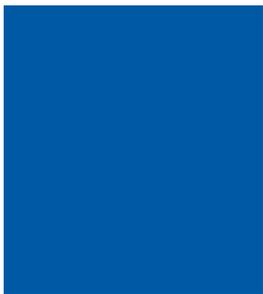


Arab American and Chaldean Council

Annual Report 2009-2010





MISSION

ACC is the premier non-profit human service organization providing services to the Middle Eastern and mainstream communities in Southeastern Michigan. As a bridge of understanding, ACC maximizes the skills, resources and expertise of the community to:

Build cooperation and communication

Raise the level of individual well-being

Increase cross-cultural understanding through education

Deliver human services, counseling and opportunities

Gear community members towards achievement

Empower through employment training and placement

CONTACT US

To learn more about ACC programs and services please visit www.myacc.org.

WHO WE ARE

Through out the 20th Century and continuing today, the Detroit area has attracted a steady stream of immigrants from the Middle East who today estimate near 500,000. In 1979, acutely aware of the fact that these newly arrived immigrants needed assistance in order to adapt to life in the United States, a group of visionary community members founded the Arab American and Chaldean Council (ACC).

ACC opened its one person office, housed within the International Institute in Detroit, and served 421 clients during its first year of operation. Over 30 years later ACC provides over 500,000 services annually to those in need through its 40 outreach offices.

The mission of ACC is to support the overall wellbeing of the community. Programs deliver various, educational, employment and training, behavioral health, youth recreation and self-enrichment services, cultural activities, immigration and health services.

ACC is committed to "Making a Difference" in the lives of those it serves and is proud to serve the growing multi-ethnic community of Metropolitan Detroit.

PROGRAMS AND SERVICES

Behavioral Health

Assertive Community Treatment (ACT)
Infant Mental Health Services
Network Clubhouse
Psychological and Psychiatric Services
Trauma Recovery Center
S.H.A.P.E.

Community Outreach

Career Fairs
Community Emergency Response Trainings
Cultural Tapestry Program
Donation Drives
Immigration and Naturalization Services
Media Services
Scholarship Program
Secretary of State Services
Senior Services
Translation Services

Employment and Training

Job, Education and Training (JET)
Job, Education and Training (JET) PLUS
Work Force Investment Act (WIA)

Public Health

Primary Care Clinic
Research and Education
Substance Abuse Prevention
Tobacco Cessation
Women Infant and Children (WIC)

Social Services

Department of Human Services (DHS)

Youth Services

After-School Programs
Juvenile Assessment Services
Recreational Programs
Summer Programs



Haifa Fakhouri, Ph.D.
President & CEO



Abe Munfakh
Chairman of the Board
of Directors

A MESSAGE FROM THE PRESIDENT AND CHAIRMAN OF THE BOARD OF DIRECTORS

A Call To Serve...

2010-2011 ACC Board of Directors

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Over the years, the mission of the Arab American and Chaldean Council (ACC) has expanded from a human service need to meeting a multitude of needed services including English as a Second language (ESL); life skills training; a college scholarship fund; job training and employment; public and behavioral health; senior, youth and secretary of state services; cross-cultural education; and the opening of our newest office in Macomb County that will have a particular emphasis on additional needed services. We are proud to be a bridge Council that continues to provide services throughout Michigan, crossing ethnic and cultural lines for the purpose of impacting lives where there is need and a unique model for diversity in progress or in action.

Year-after year, we find ourselves revising our agenda for the purpose of reaching those most needy. We set our drive in motion to continue on our charge — on our mission — of keeping the candle burning with a vibrant light reflecting **hope** where many encountered hopelessness; and **perseverance** for those who felt a need to give up; and **security** for those in need of knowing that ACC would go the extra mile to provide them with the highest level of quality human services; and **inspiration** for those in need of that extra boost to propel them to life changing experiences.

Over the past year, even our light has encountered some dimming stages due to a dismal economic climate. Unfortunately, budgets have been cut and programs have been cancelled. But it's through our **faith** in people, our **commitment** to serving, and our **dedication** to continue on our committed human service mission that the light has yet to extinguish

fortifying us with the strength to continue to serve those in need when we are called to serve

... The **immigrants** and their families who now have **hope** in a new land.

... Those who are **dependent on the system** that can now **persevere** and provide for their family via job training and employment opportunities.

... The **neighborhood children** who can now find a **secure** center to go to for after school programs and extra-curriculum activities with the help of professional staff.

... Those with **behavioral health** issues in need of special services. While the area of behavioral health is at a crossroads, ACC is providing a wide spectrum of services and stability in their lives.

... The **thousands of clients** from the tri-county area who are **inspired** daily via our many services which position them to want more, expect more, aspire to do more, and receive needed assistance and services.

Yes, the challenge is great and the need is even greater — but take comfort in knowing that ACC will not be detoured from its mission.

As we close the books on 31 years of service, we thank our Board of Directors, Advisory Board, sponsors, volunteers, and especially our hard working staff for helping us meet the many challenges we face on a daily basis. Again, our thanks and appreciation to all.



Radwan Khoury, Ph.D.
Executive Director & COO

A MESSAGE FROM THE EXECUTIVE DIRECTOR AND COO

Making a Difference...

Inspiring individuals to make a difference in communities has been ACC's priority since it opened its doors 31 years ago. We take pride in providing the highest level of quality services to the Middle Eastern and mainstream community. ACC programs provide over 500,000 services to more than 84,000 individuals through its 40 outreach offices annually.

Over the years, the mission of the Arab American and Chaldean Council (ACC) has expanded from a human service need to meeting a multitude of needed services including English as a Second language (ESL); life skills training; a college scholarship fund; community outreach programs; job training and employment; public and behavioral health; senior, youth and secretary of state services; cross-cultural education; and the opening of our newest office in Macomb County that will have a particular emphasis on refugee services. We are proud to be a cutting-edge Council that has bridged gaps through out Michigan, crossing ethnic and cultural lines for the purpose of impacting lives where there is a need.

Year-after-year, we find ourselves revising our agenda for the purpose of reaching further to meet the ever-increasing needs of not only the clients who we serve, but those who could benefit from our many services. Although we may find a need to revise our agenda from time-to-time, our foundation is solid based on delivering the highest quality of services to those in need.

My acknowledgement to all the community service agencies who work with our clients for the benefit of job training, exposure and possible employment; and a special thanks to our funders who have found a financial means to support our programs and services despite the current challenging economic climate.

I would like to especially thank the staff of ACC for all their hard work and dedication in the service of others.

All of us at ACC wish to convey our many thanks to the civic, government and corporate communities for their continuous support and I invite all to stay connected to ACC throughout the year and to visit us on our website at www.myacc.org.



Thank You

ACC would like to thank the following individuals, foundations and organizations for “Making a Difference” through their generous support and contributions.



Alice Karoub and Family • Army National Guard • Beaumont Hospital • Blue Cross Blue Shield Corporate Foundation • Charity Motors • City of Detroit • The Coca-Cola Company • Country Fresh • D & B Grocers • Detroit Lions • Detroit-Wayne County Community Mental Health Agency • Gateway Community Health • Global Linguist Solutions • Henry Ford Health System • Homeland Security • Macomb County • Michigan Department of Community Health • Michigan Department of Transportation • Michigan Economic Development Corporation • Michigan State Housing Development Authority • Molina Healthcare of Michigan • Oakland Community College • Oakland County • Pepsi • Southeastern Michigan Community Alliance (SEMCA) • St. John Providence Health System • State Farm • State of Michigan • United Wholesale Grocery • Wayne County • Wayne State University



BEHAVIORAL HEALTH PROGRAMS

ACC's Behavioral Health Division is a comprehensive community-based, outpatient program committed to the prevention and treatment of psychological and social problems in the Arab-American, Chaldean, and mainstream community. The mission of the Behavioral Health Program is to improve the quality of life of those individuals who seek its assistance. ACC helps consumers develop their inner potential and empowers them to become valuable and productive members of the community.

"I am able to cope with my anxiety and I have accepted my mental illness of Bipolar. Thanks to my psychiatrist, therapist and DRA group, my life is more stable," said Deborah.

ACC's five conveniently located outpatient clinics in Oakland, Macomb, and Wayne counties offer quality behavioral health services, which include:

- Psychiatric Assessment and Consultation
- Psycho-social Assessment
- Psychological Testing and Evaluation
- Psychopharmacological Treatment /Medication Review
- Case Management
- Individual, Marital and Family Counseling
- Crisis Intervention
- Adult Foster Care Home Placement and Monitoring
- Grief Counseling
- Substance Abuse Prevention and Treatment
- Community Outreach



Thanks to the efforts of ACC's dedicated Behavioral Health staff a family was reunited after almost 7 years. On January 29, 2010 ACC hosted a Unification Celebration in honor of a long awaited reunion between a father and his two young daughters.

- Education and Advocacy
- Cultural Competency and Sensitivity Training
- Co-Occurring Treatment for Dually-Diagnosed patients
- Vocational Rehabilitation Services
- Home-Based Infant Mental Health
- Assertive Community Treatment (ACT) Program
- Wayne County Network Clubhouse Program
- Trauma Recovery Center
- S.H.A.P.E (learn more at www.shapedetroit.org)



Accredited by CARF: The Rehabilitation Accreditation Commission since 1992.

Funded by Detroit-Wayne County Community Mental Health Agency, Macomb County Community Mental Health Services, and the Oakland County Community Mental Health Authority

COMMUNITY OUTREACH PROGRAMS



ACC's **Annual Donation Drive** addresses the growing need for basic household items, ranging from furniture to clothing to food distribution. With the continued influx of refugees and immigrants to Southeastern Michigan, ACC is challenged on a daily basis to assist those in need. We thank the many volunteers and organizations that support this program.

ACC sponsors **Community Career Fairs** in cooperation with the U.S. Army Great Lakes Recruitment Division, Army National Guard, Central Intelligence Agency, and other organizations to assist in identifying qualified applicants with needed language skills. As a result of ACC's long standing commitment to the community, the career fairs have continued to serve as a successful way for community members to find employment.

ACC in partnership with the state of Michigan Citizen Corps program, the City of Detroit Citizen Corps Council, Wayne County Citizen Corps Council, Cities of Detroit, Dearborn, Dearborn Heights, Southfield, and Wayne County, formed the Arab/Chaldean American Disaster Preparedness Advisory Committee (ACADPAC). Together the group provides **Community Emergency Response Team (CERT) Training**. CERT Training works to better prepare, improve the safety of, and enhance the overall readiness of

the Arab/Chaldean-American community in the event of a man made or natural disaster.

Reflected in the various activities offered to students, government agencies, and the community at large, the **Cultural Tapestry Program** is a creative program that promotes cultural appreciation and tolerance of the Arab American and Chaldean culture. This cultural program is a key component in ACC's mission to create a bridge of understanding for a safe, healthy, and peaceful community. ACC takes a leadership role in responding to current events that impact our communities through its comprehensive cultural diversity and sensitivity training. Programs are tailored to meet the particular needs of the targeted audience.

Newly arrived immigrants and refugees benefit from ACC's **Immigration and Naturalization Services**. Accredited by the Board of Immigration Appeals, ACC's immigration specialists help in the preparation of documents for the Office of Citizenship and Immigration Services (USCIS) for applications for citizenship, asylum, non-immigrant visas and family unification petitions. Clients are also represented before the USCIS and Immigration Court.

Maal Jalia Ethnic Radio Program is a 17-year-old live radio talk show program that hosts community leaders to discuss current and important issues and topics concerning the Arab American and Chaldean community. Lively discussions

and debates between guests and listeners on issues affecting the community makes the radio program an effective part of ACC's programs and services. Tune in to ACC's radio show Maal Jalia every Tuesday from 3pm - 4pm on WNZK 690 AM.

ACC understands that education is a fundamental part of a youth's social and personal development. By hosting its Annual Golf Outing & Scholarship Awards Dinner ACC is able to provide educational scholarships. Award recipients show exceptional academic achievement skills and demonstrated leadership

abilities through volunteerism and community service. The **Scholarship Awards Program** is available once a year to graduating high school seniors. Applications are available starting in March and can be accessed online at www.myacc.org.

ACC collaborates with the Michigan **Secretary of State**

in order to offer orientation, registration, driving permits and Arabic tests to applicants over the age of 18. Written tests are held once a month at ACC. The purpose of this program is to assist individuals with language barriers in obtaining their drivers license.

In partnership with Focus:HOPE, **ACC Senior Citizen Services** are offered to Oakland and Macomb county residents through community outreach efforts to distribute food to needy senior citizens. The services are available at ACC's office located at the Troy-based St. George Community Center.



EMPLOYMENT AND TRAINING



ACC's **Employment and Training Department** promotes the economic self-sufficiency of clients and provides qualified workers to local employers through the delivery of cost-effective, high quality employment, training, and education services.

"The mission of our staff is to not only work with clients to assist them with seeking employment, but also to encourage them to take advantage of the free trainings with career goals in mind, as well as community service opportunities that could possibly lead to employment." said ACC President and CEO Dr. Haifa Fakhouri.

ACC's Employment and Training Programs, City of Detroit Jobs Education and Training (JET) Program, Oakland JET Program, and SEMCA JET and JET Plus Programs work to remove client barriers and provide various employment and training services, include:

- Orientation and Intake (Group and Individual)
- Job Counseling and Placement
- Job Readiness Skills and Training
- Job Search
- Resume Preparation and Letter Templates
- Interview Techniques
- Job Supportive Services
- Talent Bank Registration
- Vocational and Classroom Training
- Child Care
- Unsubsidized Employment

- Money Management and Life Skills
- GED Preparation
- Adult Basic Education Classes
- Career Fairs

Funded by Detroit Workforce Development Department

The Workforce Investment Act (WIA) Program assists individuals with learning English as a Second Language (ESL), Vocational English as a Second Language (VESL), career counseling, resume writing skills, interview skills, computer skills, unemployment services job search, and job placement to help increase their probability of securing employment, thus increasing wage earnings and job security.

"I loved it (skills training)," commented ACC client **Jamie Bounty**. "It's not just good for me, but I can also pass my new math skills on to my three daughters."



"These events (job fairs) like what ACC puts on are crucial for folks to have an opportunity to get in to something more permanent. To hopefully secure benefits and healthcare and all those issues that are so pressing right now," said **Dan Martinez**, SEMCA program director of Jobs Education and Training (JET).

A qualified participant of the program must be 18 years or older, laid off or in a low income bracket.

Located in Sterling Heights, this program is in response to the growing need and request for services in Macomb County. ACC's WIA Program responds to the documented needs of dislocated workers and other economically and educationally disadvantaged individuals, particularly those who are non-English speaking.

Funded by Macomb/St. Clair Workforce Development Department

Funded by the Southeastern Michigan Community Alliance (SEMCA)

Funded by Detroit Workforce Development Department

Funded by Oakland County Workforce Development Department

SOCIAL SERVICES DEPARTMENT



As the only health and human service agency housed in the Department of Human Services (DHS), ACC's Department of Human Service Division is located in 13 offices through out the tri-county area.

ACC's staff provides services including but not limited to:

- Attend and facilitate client's initial interview with DHS staff at the time of application for benefits.
- Assist in completion of the DHS applications and information.
- Provide interpreting and translating services in the Arabic or Chaldean languages.
- Attend and follow up on interviews with the clients as well as annual reviews at the DHS offices.
- Escort DHS workers on home visits.
- Explain rules and regulations and eligibility guidelines before submitting applications.
- Provide general and one-on-one sessions to inform clients of WF/JET programs requirements.
- Provide clients with employment leads as well as referrals to Vocational Training or ESL Classes.
- Follow up with the State Medical Review Team (MRT) and respond for any certain request in order to satisfy the (MRT) guidelines of disability.
- Explain rules and regulations of immigration that related directly to the DHS eligibility guidelines, i.e., asylums, refugees and visitors to DHS workers and clients.
- Assist DHS in communicating with clients regarding child care services as well as domestic violence.
- Staff members also provide additional services as deemed to be necessary by both ACC and DHS.

“Many times, I say, they ask government to do everything, and at these challenging times we really can't. When we need safety net community organizations such as ACC to step up, they make that difference. So Haifa we appreciate all that you do and all the programs you have been able to contribute to,” said Robert Ficano, Wayne County Executive.

Funded by the Michigan Department of Human Services (DHS)

PUBLIC HEALTH DIVISION



ACC's **Public Health Division** focuses on implementing preventative methods to improve the quality of life through community education and research. Through research and education, ACC is able to better-educate the community regarding important public health issues. The division focuses on the impact of health issues in the community, health promotion and prevention measures, and appropriate screenings for high-risk individuals. The goal is to increase the health quality and longevity of the targeted Arab/Chaldean population, in addition to the mainstream population, by increasing early detection & prevention measures.

The ACC **Primary Care Clinic**, located in Warrendale, provides high quality healthcare services to the uninsured and medically under-served. Services include primary care, general health assessments and screenings, preventative care, applications for medications, pre-screenings for Karmanos clients and referrals. ACC's clinic partners with the City of Detroit and Detroit Medical Center (DMC) Lab to provide the community with effective low cost services. In addition, ACC partners with Karmanos Cancer Institute to provide pre-screenings for early detection of breast cancer.

The **Teen Health Project** helps children and adolescents residing in Wayne County reach their optimum potential of growing into healthy and responsible adolescents and young adults by improving their health status through health promotion

and disease prevention interventions. Services include health education, health promotion, disease prevention, health and wellness maintenance, and referrals to existing city and county hospitals and Federally Qualified Health Centers for urgent medical care. This program targets high risk and vulnerable youth residing in Wayne County.

Funded by Detroit Wayne County Mental Health

The Special Supplemental Food Program for **Women, Infants, and Children (WIC) Nutrition Program** assists in meeting the nutritional needs of expectant, breast feeding and postpartum women, infants, and children through age five. Program services include a minimum of 4 nutrition education encounters, nutrition counseling sessions given by a registered dietician, nutritious foods offered on a WIC EBT card, breastfeeding support, infant and child formulas, health screenings, lead poisoning education, lead testing, hemoglobin testing, and referrals for additional services.



"In our medical clinic alone over 5000 patients were seen from all backgrounds in the past 6 years in about 26,000 visits. 75% were uninsured. These patients received quality healthcare because they deserve it. In a time when some doctors refuse to schedule an appointment for a patient with no insurance, the council has made a difference in their lives and they are really very thankful. I believe the time has come to close the gap between the insured and the uninsured because in the best country in the world no one should suffer or die just because they have no medical insurance," said Dr. Zafer Obeid, ACC Primary Care Physician.

WIC is a health and nutrition program that has demonstrated a positive effect on pregnancy outcomes, child growth and development.

Funded by the Detroit Department of Health and Wellness Promotion and the Wayne County Department of Public Health

ACC's **Refugee Health Program**, in partnership with Lutheran Social Services of Michigan, provides supplemental services to recently arrived refugees. The program offers monthly health education workshops and behavioral and public health services.

Funded by US Department of Health and Human Services/Division of Children and Families

SUBSTANCE ABUSE PREVENTION



ACC's Substance Abuse Prevention Programs work to prevent substance abuse and risky behavior in program participants through education, collaboration with other community agencies and effective programming that delivers a consistent prevention message.

ACC's **Oakland County and Detroit Substance Abuse Prevention Program** goals are met through; providing Life Skills Training Programs to elementary, middle and high schools, Strengthening Families Programs to Arab American/Chaldean and mainstream families, educating vendors on youth tobacco laws and encouraging a smoke free policy, organizing Youth Coalition Programs to

give youth the chance to take the lead in developing strategies for prevention among their peers, collaborate with other organizations/coalitions, and conduct Needs Assessments to document the continuing need for prevention services among the many cultures of Oakland County and the City of Detroit.

Detroit Prevention Program also conducts an afterschool education, recreation, and summer program. Together these programs focused on homework assistance, mentoring, and provided youth with a safe, drug free place to come during high risk after-school hours.

Funded by the Oakland County Health Division/Office of Substance Abuse Services and the City of Detroit Bureau of Substance Abuse Prevention Treatment and Recovery

SEMCA Substance Abuse & Drug Prevention provides life skills training to community youth to assist them in developing a healthy lifestyle. In addition to Life Skills and Coalition participation, ACC's SEMCA program conducted a youth summer program, created a Safe and Drug Free School Zone at two schools in Hamtramck, and organized a youth coalition and student government to help implement anti-drug and anti-violence policies in schools.

Creative interactive activities are used to promote interest among youth. To simulate trying to drive while under the influence, students play a Nintendo Wii game

while wearing special goggles. Program participants also have the opportunity to participate in radio broadcasts and write newspaper articles to promote healthy lifestyles.

Funded by the Southeastern Michigan Community Alliance (SEMCA)

The purpose of the **Tobacco Prevention/Cessation Project** is to increase awareness regarding tobacco issues, educate policy makers on the health disparities within our community, and promote policy initiatives that decrease tobacco consumption and exposure to second hand smoke. In September 2010, ACC program staff received the State of Michigan Department of Community Health Bureau of Substance Abuse and Addiction Services Preventionist of the Year Award.



ACC COMMUNITY & NEIGHBORHOOD DEVELOPMENT INITIATIVE: THE SEVEN MILE PROJECT

ACC's Seven Mile Project revitalized the area both economically and residentially. Divided into three phases, the project has provided a glimmer of hope on the long-abandoned Seven Mile Road nestled between John R Road and Woodward Avenue. The project received its "COOL CITIES" designation by the Governor's office in 2006.



"...If you want to rehabilitate one individual you have to rehabilitate the neighborhood and have services accessible to the community at different levels," commented Dr. Haifa Fakhouri, ACC President and CEO.



ACC COMMUNITY & NEIGHBORHOOD DEVELOPMENT INITIATIVE: THE SEVEN MILE PROJECT

ACC's neighborhood revitalization created a clean and safe living and working environment. The Seven Mile Project included new ACC facilities, Storefront Improvement Projects, Town Hall Meetings, Neighborhood Clean Ups, Business Developments, Streetscape Design/ Improvements, and Community Outreach.



"The Seven Mile Project has been a vision of ACC since before the year 2000. The project really got an added push when the city validated our vision by recognizing us as one of six ONCR district offices of neighborhood revitalization," said Isa Hasan, Director of ACC's Seven Mile Development Project.

YOUTH SERVICES



Photo courtesy of The Detroit Free Press

ACC's Youth Recreation and Leadership Center provides a safe haven for hundreds of youth in the Seven Mile area. The center's services include educational activities tailored to develop and enhance academic and social skills while promoting responsible behavior in order to gear youth in making rational decisions to improve their quality of life.

The ACC **After-School Program** provides at-risk youth ages 9 -17 with the support and essential life skills needed to improve academic status, reduce risk-taking behaviors, increase accessibility to health services, and improve youth sense of self-image. Services include academic assistance, tutoring, computer skills training, service learning projects, physical education and recreation, mentoring, substance abuse prevention, violence prevention and conflict resolution.

In a continuing effort to promote positive attitudes towards education, youth are required to submit their most current report cards to register for the after school program and utilize the academic services of the ACC after school program. Report card verification ensures the youth are

enrolled in school and actively attending. It also serves as a measuring tool for academic progress and to identify the students' weak subject areas, allowing ACC staff and the youth to focus on and improve those areas.

ACC's **Youth Center Summer Program** consisted of an 8-week summer program targeting at-risk youth ages 11-17. The program focused on self-esteem, abstinence from risky behaviors, violence prevention and conflict resolution. Participants were provided mentoring, educational and recreational activities, fun field trips, and certificates of completion.

ACC's **Recreational Summer Program** provides a free 6-week basketball summer camp at its Youth Center in Detroit to assist in guiding youth ages 9 - 17 through the everyday challenges they may face and promote healthy life choices. The summer program attracts and engages at risk youth and provides a safe place to be during their summer vacation time.

The sessions are gender and age approximate, all youth are allowed to participate regardless of their skill level. In addition to the general camp, advanced groups of youth are selected to be a part of ACC's Traveling Basketball Team, which participates in state wide competitions. These competitions provide youth with the opportunity to travel abroad and get exposure to new experiences.

As a result of these camps, in combination with ACC's after-school youth program, many of ACC's participants continue their athletic careers in college. For the past two years the winner of Michigan's

I had the best experience in the afterschool program. When I went there my English was not all that good. The teachers helped me build my English. We do math, reading, writing, spelling, gym and relaxing activities. In the summer we learn and have fun the same time because we have the best teachers ever. I had learned a lot of things in the afterschool and summer program. I am so thankful to this program, to the teachers, and the people in charge. I hope that this program will stay forever because there is a lot of people that need it.

WRITTEN BY MILYANA AORO, 9TH GRADER IN ACC'S AFTER SCHOOL/ SUMMER PROGRAM

Mr. Basketball has been a participant of ACC's Youth Center. Derrick Nix (2009 Mr. Basketball) and Keith Appling (2010 Mr. Basketball) both currently play for Michigan State University. Nix and Appling are only two of many success stories from ACC's youth center both athletically and academically.





Participants of both summer programs are provided with mentoring, educational and recreational activities, fun field trips, and certificates of completion.

Programs funded by United Way for Southeastern Michigan, Wayne County Department of Children & Family Services, Blue Cross Blue Shield Corporate Foundation, and the Detroit Lions

Developed to meet the needs of refugee youth and their families, ACC's **Youth Stay-In-School Program** focuses on under privileged youth ages 8-18 with limited English skills. This afterschool and summer program provides academic tutoring, homework assistance, reading club, English as a Second Language (ESL) activities, life and leadership skills, basic computer skills training, counseling, citizenship responsibility, parenting education, and recreational activities. ACC's Stay-In-School Program works to increase academic achievement and improve literacy rates among refugee students so they may excel and succeed.

“The No. 1 thing is we try and create a safe environment,” said Walid Gammouh, a social worker who supervises the council’s effort, which runs in partnership with Oak Park Schools and Oakland Schools. **“And through a safe environment, we can support them academically and behaviorally. You’re in awe about what they’ve been through and the resilience they have and that they want to focus on studies and succeed,”** said Gammouh.

The summer session of ACC’s Youth Stay-In-School Program was selected for the 2010 Detroit Free Press Summer Dreams Campaign. *“Hadeer Jabouri has picked up English, along with American pastimes such as basketball and baseball, in the 18 months since he arrived in suburban Detroit from Iraq. The 14-year-old relishes the new sports he has learned and the friends he has made through a summer and after-school program sponsored by the Arab American and Chaldean Council to help refugee children deal with the aftereffects of war and acclimatize to the United States.”* (By Patricia Montemurri, Detroit Free Press)

Funded by United Way for Southeastern Michigan

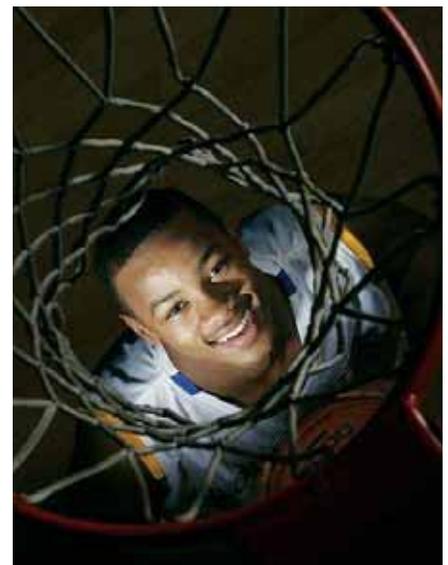


Photo courtesy of The Detroit News



ACC EVENT HIGHLIGHTS



ACC 31ST ANNUAL GALA: HELPING HANDS, HEALING LIVES

By Natasha Dado, Arab American News

With more than 800 in attendance ranking from state, federal and local officials including the two main candidates for Michigan governor, ACC celebrated its 31st Annual Civic and Humanitarian Awards Gala Oct. 16 inside the Detroit Marriott at the Renaissance Center in downtown Detroit.

The ACC's humanitarian mission wouldn't be possible without the help of its partners. The gala is hosted to extend thanks to organizations that have helped provide services to the needy and honors a select group of distinguished individuals for their tireless efforts and unwavering support of giving back to the community through ACC.

This year's awardees are Macomb County Sheriff Mark Hackel; Nancy Schlichting, Henry Ford Health System President/CEO; Dr. Patricia Maryland, President/CEO, St. John Providence Health System; Azzam Elder, Deputy Wayne County Executive; Louie Boji, Boji Group chairman; and Wally Jadan, President/CEO of Middle Eastern American TV and radio.



"They are involved with the services of ACC. They are enhancing our operation and helping the refugees and those in need of services," said ACC President /CEO Dr. Haifa Fakhouri.

The 2010 gubernatorial candidates were the night's honored guest speakers. Their speeches were broadcast live by Detroit's local TV news Channel 7 WXYZ.

Vivian Pickard, President of General Motors Foundation and Director of Corporate Relations and Grassroots Initiatives for GM served as the emcee. Additional speakers included Radwan Khoury, Ph.D., ACC Executive Director/COO; Pamela Alexander, Ford Motor Company Fund director of Community Development and Fund Operations; and Byna Elliot, Fifth Third Bank Senior Vice President and Director of Community Affairs.



8TH ANNUAL GOLF OUTING AND SCHOLARSHIP AWARDS DINNER

By Natasha Dado, Arab American News

The Arab American and Chaldean Council (ACC) held its 8th annual golf outing and scholarship dinner on June 16 at Shenandoah County Club in West Bloomfield. Scholarships were awarded to high school seniors who excel academically and are in need of financial support for college.

"It's our commitment to improve the quality of life for students and those who are in need. Financial conditions should not prevent them from pursuing their education," ACC President and CEO Haifa Fakhouri said.

Scholarship awardees were Talal Aboufakhr, Sahar Adora, Najwan Augustin, Marwa Boulis, Rose Brewart, Rayan El-Zein, Yarob Fakhoury,

Robin Kassib, Olivia Najor and Tamara Naoum.

Wayne County Sheriff Benny Napoleon and Steve Honorowski, regional sales director of Pepsi Beverages Company, served as honorary chairperson for the event.

"Here in Detroit we all know the great work ACC does. It's a social service agency that helps so many move forward, make their way, and live the American dream. We know it served the large immigrant population, but it also serves the large population of Detroiters and other folks from around the metro area who have no connection to the Arab and Chaldean community," Michigan Attorney General Mike Cox said.

JOB FAIR ATTENDED BY OVER 2,500 JOB SEEKERS

ACC's SEMCA Jobs Education and Training (JET) Program hosted its 2nd Annual "Back to Work" Job Fair in Hamtramck on May 26th. Over 2600 people attended the job fair, which featured 41 employers. Resumes were reviewed, applications were filled out and jobs were being offered on the spot. Both job seekers and employers were pleased with the outcome and opportunities resulting from the fair.

"We are incredibly sensitive to the fact that unemployment numbers don't accurately represent those who have stopped looking, who are working multiple jobs, but not making it and not receiving unemployment," said Dan Martinez, program director for SEMCA



JET. "These events like what ACC puts on are crucial for folks to have an opportunity to get into something more permanent. To hopefully secure benefits and healthcare and all those issues that are so pressing right now."

The goal of ACC's annual job fair is to provide participants with results that will allow them to obtain employment and sustain them and their families.

ACC EVENT HIGHLIGHTS

ACC PARTNERS WITH 5/3 BANK FOR E-BUS AND SMALL BUSINESS EXPO

On August 19th, ACC and Fifth Third Bank hosted an e-Bus Small Business Expo at ACC's Youth Recreation and Leadership Center (62 W. Seven Mile Road, Detroit). "The purpose of the Expo is to not only educate businesses on various financial resources that are available to them, but to also have open dialogue relative to their issues and concerns that will be addressed by a panel of financial experts," said Loretta Humphrey-Cruz, Fifth Third Bank Community Development Marketing Specialist.



"As a bridge of understanding, we continue on a mission of maximizing the skills, resources and expertise of the communities we serve which is why (for the second year) we are excited about our partnership with Fifth Third Bank and its e-Bus initiative," commented Dr. Haifa Fakhouri, ACC President and CEO. "Through the strength of partnership we can help clients better their lives."

A panel of individuals from SBA, CEED, City of Detroit Office of Targeted Business Development, Michigan Small Business and Technical Development Center, Optimum Capital Management, and Michigan Food and Beverage Association (MFBA), addressed local small business owners.

ACC clients and community members boarded the e-Bus where they were provided with community resources along with information regarding banking and their credit report. After the e-Bus, participants visited the Detroit Community Health Connection, which provided free health screenings. Clients also had the option of participating in two workshops "Banking Basics 101" and "Taking a Business From Your Basement to the Consumer."

ACC DEDICATES ITS SEVEN MILE BUILDINGS

In recognition of their lifetime of dedication, service and commitment, the Arab American and Chaldean Council's (ACC) Board of Directors dedicated its Detroit Headquarters, Youth Recreation and Leadership Center, and Artisan Adult Learning Center in honor of founding members Salman Sesi, Esq., Dr. Haifa Fakhouri, and Father John Badeen on Friday, December 17 at its Youth Center, located at 62 W. Seven Mile Road in Detroit.



These founding members have been active supporters and contributors of ACC since its inception in 1979. 31 years later, they continue to dedicate their time, knowledge, and expertise to benefit the services of ACC.

The ceremony was emceed by ACC Board Member Brenda Schneider and featured a presentation of the plaques by ACC Chairman Abe Munfakh, which will stand as a monument of appreciation for all they have contributed. Chairman Munfakh also thanked the guests for attending and expressed kind words for each honoree on behalf of the Board of Directors and those served by the organization.

Over 15 years ago, ACC committed itself to the revitalization of the Seven Mile neighborhood and community as it launched its Community & Neighborhood Development Initiative: The Seven Mile Project. Over the years the project became a stimulus for an entire neighborhood and indeed the City of Detroit. This ambitious revitalization initiative has transformed the Seven Mile Corridor and boasts four ACC outreach centers in a campus setting that provides one-stop-shop for community services that range from job education and training to behavioral health to primary and dental care facilities to youth.

ACC PARTICIPATES IN ARAB EXPATRIATES WORLD CONFERENCE

As a longstanding leader in the Arab American community ACC President and CEO Dr. Haifa Fakhouri was formally invited by His Excellency Mr. Amre Moussa, Secretary General of the League of Arab States, to participate in the first ever Arab Expatriates Conference "Bridge of Communication" in Cairo, Egypt from December 4 -6, 2010 at the General Secretariat of the League of Arab States. Being unable to attend, Dr. Fakhouri asked ACC's Director of Employment and Training Programs Mr. William Salaita to represent the Council.

Delegates from over forty Arab and non-Arab countries participated in this unique expatriate conference. The conference was focused around three major issues: The role of the civil society organizations in the advancement of the Arab countries; The role of expatriates in the development and strengthening of their new countries; and Establishing and organizing an informational frame work for Arab expatriates.

As part of the opening ceremony Mr. Amre Moussa made a vow to continue the positive relationship and open channels of communication between the league of Arab nations and all Arab expatriates all over the world. He added, "Arabs abroad...are part of their Arab homeland, as they are an influential part of their new countries."

Mussa's welcoming remarks were followed

by presentations from Arab expatriate ministers of Iraq, Lebanon, Jordan, Egypt, Yemen, Palestine, Syria, Morocco, Sudan and Tunisia. Speeches were also made by prominent symbols of Arab expatriates living abroad such as, Sir. Magdi Yacoub, World-Renowned Heart Surgeon, Dr. Nabil Al Hagar, Vice President of the University of Lille, France and many others.

ACC's presentation, "Arab Americans in the United States of America - State of Michigan: their role and their social, cultural and political status," was well received by the reviewing committee and conference participants.

The evaluating committee included Chairman H.E Abd El-Samad Rahman Sultan, Minister of Migration and Displaced - Iraq, Co-Chairman Dr. Tomador Hassoun, President of the Arab- Dutch women, and Rapporteur Mr. Jaafar Al Dabharh, Director of the Department of Social Work and Education- Ministry in charge of the Moroccan community living abroad (Member of the Preparatory Committee of the Conference).

On the third day of the conference the Egyp-



tian Ministry of Culture organized a spectacular cultural evening at Beit Al -Suhaymi (Suhaymi House), located in the old quarters of Cairo's capitol, where all participants enjoyed an outstanding performance by the Nile Musicians Band. Guests also had the pleasure of dining aboard the Nile Crystal boat, a Nile river cruise organized by the Egyptian ministry of tourism.

The conference culminated with 12 recommendations, 8 of which were listed in the ACC presentation. It's been determined that the next expatriate conferences will be held in two years, the location of which has not been determined yet.

ACC Programs and Outcomes 2009-2010

Programs/Contracts	Contracted	Actual	%	No. of Services Provided
Behavioral Health	1,450	5,993		31,479
Detroit-Wayne County and Gateway Community Health	1000	5,396	540%	22,290
Macomb County	200	304	152%	2,968
Network Clubhouse	100	94	94%	4,082
Oakland County	150	199	133%	2,139
Community Program and Services	215	13,541		61,212
Cultural Tapestry Program	***	2,164		2,164
General Services	***	1,950		1,950
Immigration Services	***	9,021		54,126
Scholarship Program	***	11		66
Secretary of State Services	***	181		362
Senior Citizen Services	215	215	100%	2,580
Employment- Job Training & Placement*	1,985	1,730		21,886
Job Education and Training (JET) Program - Oakland County	75	21	28%	40
JET Program - City of Detroit	1500	1090	73%	7,630
JET/JET Plus - SEMCA	180	360	200%	11,600
Work Force Investment Act (WIA) Program - City of Detroit	130	133	102%	1800
WIA Program - Macomb County	100	126	126%	816
Public Health	11,135	16,919		125,830
Primary Care Clinic	225	454	202%	3,171
Substance Abuse Prevention-Detroit	***	1,530		23,620
Substance Abuse Prevention-Oakland County	***	1,855		4,974
SEMCA Drug Prevention Project	1091	1,399	128%	14,596
Tobacco Prevention & Cessation Project	***	400		400
Teen Health	150	682	455%	4,000
Woman Infant & Child (WIC)-Detroit	8,143	9,117	112%	65,164
Woman Infant & Child (WIC)- Wayne County	1,526	1,482	97%	9,905
Social Service Program (DHS)	22,800	45,843		302,564
Macomb County	7,200	14,828	206%	97,865
Oakland County	3,600	7,319	203%	48,305
Wayne County	12,000	23,696	197%	156,394
Youth Services	70	812		6,824
After School Program - City of Detroit	70	174	249%	1,218
Recreational Programs	***	353		2,471
Youth Stay In School Program	***	285		3,135
Total Clients/Units/Participants Served	37,655	84,838		549,795

Annual report figures based on fiscal year period from October 1, 2009 to September 30, 2010.

* All JET program clients are referred by the Department of Human Services



ACC DIRECTORY

ADMINISTRATIVE OFFICES

28551 Southfield Road
Lathrup Village, MI 48076
(248) 559-1990

ARTISANA & ADULT LEARNING CENTER

55 W. Seven Mile Road
Detroit, MI 48203
(313) 369-4700

DETROIT HEADQUARTERS

111 W. Seven Mile Road
Detroit, MI 48203
(313) 893-5269

YOUTH RECREATION & LEADERSHIP CENTER

62 W. Seven Mile Road
Detroit, MI 48203
(313) 369-3100

Behavioral Health

ACC-Detroit-Wayne County Mental Health Svcs.
62 W. Seven Mile Rd., Detroit, 48203
(313) 893-6172

ACC-Detroit-Wayne County Mental Health Svcs
16921 W. Warren, Detroit, 48228
(313) 581-7287

ACC-Macomb County Mental Health Services
34628 Dequindre, Suite 2, Sterling Hts., 48310
(586) 939-5016

ACC-Oakland County Mental Health Services
20300 Civic Center, #318, Southfield, 48076
(248) 354-8460

Network Clubhouse
201 W. Seven Mile Rd., Detroit, 48203
(313) 366-0228

Community Outreach Programs

ACC - United Way Programs
28551 Southfield Rd., Lathrup Village, 48076
(248) 559-0960

Cultural Tapestry Program
28551 Southfield Rd., Lathrup Village, 48076
(248) 559-1990

Maal Jalia Arabic Radio Talk Show
WNZK 690 AM - (248) 557-3300
Host William Salaita - (248) 559-0960

National Association of Yemeni Americans
10415 Dix Ave., Dearborn, 48120
(313) 842-8402

Secretary of State Registration & Testing
28551 Southfield Rd., Lathrup Village, 48076
(248) 559-0960

Senior Services - St. George Outreach Center
2160 Maple Rd., Troy, 48083
(248) 583-0167

Translation & Immigration Services
28551 Southfield Rd., Lathrup Village, 48076
(248) 559-0960

Department of Human Services (DHS)

DHS - Fort-Wayne
6534 W. Jefferson, Detroit, 48209
(313) 554-8306

DHS - Greenfield/Joy Rd.
8655 Greenfield Rd., Detroit, 48228
(313) 943-5201/(313) 943-5285

DHS - Hamtramck
12140 Joseph Campau, Hamtramck, 48212
(313) 366-1955

DHS - Hamtramck
9019 Jos Campau, Hamtramck, 48212
(313) 875-4686

DHS - Oakman Blvd.
4505 Oakman Boulevard, Detroit, 48204
(313) 934-5105

DHS - Seven Mile
111 West Seven Mile Rd., Detroit, 48203
(313) 893-5269

DHS - Walled Lake
195 Ladd Rd., Walled Lake, 48390
(248) 669-7632

DHS - Sterling Heights
41227 Mound Road, Sterling Heights, 48313
(586) 254-8112 / (586) 254-8111

DHS - Oakland County
28551 Southfield Rd., Lathrup Village, 48076
(248) 559-0960

DHS - Madison Heights
30755 Montpelier, Madison Heights, 48071
(248) 583-8784

DHS - Macomb County
27690 Van Dyke, Warren, 48093
(586) 427-0686

DHS - Inkster
2700 Hamlin, Inkster, 48141
(313) 724-1013

DHS - Highland Park
396 Glendale, Highland Park, 48203
(313) 852-2168

Job Training & Placement

Adult Learning Center - St. George Outreach Ctr
2160 Maple Road, Troy, 48083
(248) 597-5826

SEMCA JET Program - Wayne County
9019 Jos Campau, Hamtramck, 48212
(313) 875-4686

JET Program - Detroit
55 W. Seven Mile Rd., Detroit, 48203
(313) 369-4700

JET Program - Oakland County
28551 Southfield Rd., Lathrup Village, 48076
(248) 559-0960

WIA Program - Macomb County
34596 Dequindre, Sterling Heights, 48310
(586) 939-7550

Public Health Services

Primary Care Clinic
16921 W. Warren, Detroit, 48228
(313) 846-8156

Public Health Department
111 W. Seven Mile Rd., Detroit, 48203
(313) 369-4730

SEMCA Substance Abuse & Drug Prevention
62 W. Seven Mile Rd., Detroit, 48203
(313) 369-3102

Substance Abuse Prevention Program - Detroit
111 W. Seven Mile, Detroit, 48203
(313) 369-4730

Substance Abuse Prevention Program - Oakland
28551 Southfield Rd., Lathrup Village, 48076
(248) 559-0960

Tobacco Cessation Program
111 W. Seven Mile, Detroit, 48203
(313) 369-4730

WIC Program - Detroit
62 W. Seven Mile Rd., Detroit, 48203
(313) 369-3136

WIC Program - Detroit
8655 Greenfield Rd., Detroit, 48228
(313) 582-8498

WIC Program - Wayne County
9019 Jos. Campau, Hamtramck, 48212
(313) 874-4233

WIC Program - Wayne County
138 Cortland, Highland Park, 48203
(313) 865-4631 ext. 299

United Way
for Southeastern Michigan



ACC is an Equal Opportunity Employer/Program. Auxiliary aids and services available upon request to individuals with disabilities.

www.myacc.org



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Of Making a Difference*

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