

Celebrating 30 Years Of Growth and Promising Futures



ARAB AMERICAN AND CHALDEAN COUNCIL
ANNUAL REPORT 2008-2009



Mission

ACC is the premier non-profit human service organization providing services to the Middle Eastern and mainstream communities in Southeast Michigan. As a bridge of understanding, ACC maximizes the skills, resources and expertise of the community to:

Build cooperation and communication

Raise the level of individual well-being

Increase cross-cultural understanding through education

Deliver human services, counseling and opportunities

Gear community members towards achievement

Empower through employment training and placement

Who We Are

Through out the 20th Century and continuing today, the Detroit area has attracted a steady stream of immigrants from the Middle East who today estimate near 500,000. In 1979, acutely aware of the fact that these newly arrived immigrants needed assistance in order to adapt to life in the United States, a group of visionary community members founded the Arab American and Chaldean Council (ACC).

ACC opened its one person office, housed within the International Institute in Detroit, and served 421 clients during its first year of operation. 30 years later ACC provides over 600,000 services annually to those in need through its 40 outreach offices.

The mission of ACC is to support the overall wellbeing of the community. Programs deliver various, educational, employment and training, behavioral health, youth recreation and self-enrichment services, cultural activities, immigration and health services.

ACC is committed to "Making a Difference" in the lives of those it serves and is proud to serve the growing multi-ethnic community of Metropolitan Detroit.

Programs and Services

Behavioral Health

Assertive Community Treatment (ACT) Program
Infant Mental Health Services
Network Clubhouse
Psychological and Psychiatric Services

Community Outreach

Career Fairs
CERT Trainings
Cultural Tapestry Program
English as a Second Language
Immigration and Naturalization Services
Media Services
Scholarship Program
Secretary of State Services
Senior Services
Translation Services

Employment and Training

Job, Education and Training (JET)
JET Plus
Work Force Investment Act (WIA)

Public Health

Primary Care Clinic
Research and Education
Substance Abuse Prevention
Teen Health
Tobacco Cessation
Women Infant and Children (WIC)

Social Services

Department of Human Services (DHS)

Youth Services

After-School Programs
Juvenile Assessment Services
Recreational Programs
Summer Programs

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2009-2010

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A Message From The President and Chairman of the Board of Directors

The Vision

Reflecting on our heartfelt 30-year journey, the definition of vision comes to mind -- "an image or concept in the imagination." Over the past 30 years, our imagination has expanded from county-to-county, community-to-community where we have stayed constant and have remained focused on the mission that has sustained us throughout the years.

A mission that has provided us with an action blueprint to improve and expand on the services we provide. Although our budgets have been stretched, our vision has not been blinded as we continue our journey for the good of people, crossing all racial and ethnic lines.

It seems like only **yesterday** that we eagerly anticipated the completion of our 20,000 square foot youth center that now serves as a recreational and educational site for youth and adults engaging in structured activities and programs. Just across the street from the Center, thousands of clients have benefited from our city of **Detroit** funded five year Work First Jobs, Education and Training Program (JET) in preparation of becoming independent and self-sufficient. It is our experiences and success stories from yesterday that have encouraged and motivated us today to reach further -- touching the lives of others.

Today, we take pride in the opening of our **Macomb** office offering several layers of community services including our refugee program where ESL (English as a Second language) is growing by leaps and bounds for those seeking civil and human rights, along with the opportunity to become responsible, productive citizens living in a stable environment. We are also pleased to announce that our JET Program has expanded from **Wayne** and **Oakland** Counties into Macomb County offering needed services to families within that community.

We forge ahead with plans for **tomorrow** that will include the expansion of our refugee program where freedom will become a lifestyle and an entitlement rather than a **dream**. We place a welcome mat at our door for endless opportunities that lead to programs and services that improve the quality of life for all that enter. This journey has not been travelled alone. The footsteps in the sand have multiple imprints representing our many partners and friends. Through their support, milestones have been met and lives have been impacted. On this **30 year** anniversary, we say thank you for your continued commitment and contribution to **ACC**.

As we conclude, we thank our Board of Directors, Advisory Board, Seven Mile Task Force, sponsors, volunteers, and our diligent staff for helping us meet the economic challenges this past year and making it possible for us to expand on the programs and services to this community. To our healthcare clinic staff for taking care of the uninsured and refugee, to our behavioral health group for comforting the victims of the war, to our staff providing immigration services and the many others who are at the front line serving the community.



Haifa Fakhouri, Ph.D.
President & CEO



Abe Munfakh
Chairman of the Board of Directors

Behavioral Health

ACC's **Behavioral Health Division** is a comprehensive community-based, outpatient program, accredited by the Rehabilitation Accreditation Commission (CARF) since 1992 and committed to the prevention and treatment of psychological and social problems in the Arab-American, Chaldean, and mainstream community. The mission of the Behavioral Health Program is to improve the quality of life of those individuals who seek its assistance. ACC helps consumers develop their inner potential and empowers them to become valuable and productive members of the community.

ACC is committed to providing comprehensive, culturally sensitive and competent **outpatient behavioral health services** that are cost effective, consumer-driven and represent the highest standards of the profession. ACC's five conveniently located outpatient clinics in Oakland, Macomb, and Wayne counties offer quality behavioral health services. Services include:

- Psychiatric Assessment and Consultation
- Psycho-social Assessment
- Psychological Testing and Evaluation
- Psychopharmacological Treatment / Medication Review
- Case Management
- Individual, Marital and Family Counseling
- Crisis Intervention
- Adult Foster Care Home Placement and Monitoring
- Grief Counseling
- Substance Abuse Prevention and Treatment
- Community Outreach
- Education and Advocacy
- Cultural Competency and Sensitivity Training
- Co-Occurring Treatment for Dually-Diagnosed patients
- Vocational Rehabilitation Services
- Home-Based Infant Mental Health
- Assertive Community Treatment

In addition to its outpatient clinics, ACC's Wayne County **Network Clubhouse** provides psychosocial and vocational rehabilitation while encouraging social reintegration for consumers with reoccurring and long term mental illness, through person centered planned activities. In partnership with Wayne County Community Mental Health Agency, the Clubhouse focuses on building its client's strengths, independent living skills, and develops employment opportunities. The aim is to slowly integrate the client into society. The Network Clubhouse believes that its members and staff work in a partnership towards mutual support, delivering high quality services to its members.

Over the past year the behavioral health division has expanded its services and office space to better meet the needs of the community. The **Infant Mental Health Program** is a Home-Based service that provides therapy and support to parents and infants that address ongoing mental health concerns, infants that suffer from low birth weight, developmental delays, emotional or behavioral problems, or a basic failure to thrive. By providing weekly in-home visits ACC staff are able to provide guidance and support as well as link families to needed community resources.

The **Assertive Community Treatment (ACT) Program** is an evidenced-based practice that offers treatment, rehabilitation, and support services, using a person-centered, recovery-based approach, to individuals that have been diagnosed with a severe and persistent mental illness. The goal of Assertive Community Treatment is to help people stay out of the hospital and to develop skills for living in the community, so that their mental illness is not the driving force in their lives. Assertive community treatment offers services that are customized to the individual needs of the consumer, delivered by a team of practitioners, and available 24 hours a day.

Funded by Detroit-Wayne County Community Mental Health Agency, Macomb County Community Mental Health Services, and the Oakland County Community Mental Health Authority

"I wanted to die. I had anxiety so bad because I had lost my job and didn't have any thing to do. And I had the clubhouse to come to, which gave me a sense of purpose and I had lots of support. They gave me lots of responsibility. So I was like, wow! I'm really needed. . . I don't think I would make it without the clubhouse, I really don't."

~ Deborah, ACC Clubhouse



Joyce Johnson (left) helped give Youkhana Kako the support he needed through ACC's Clubhouse. Kako is currently studying with Johnson in order to pass the U.S. citizenship test. PHOTO: Nick Meyer/TAAN



ACC's behavioral health staff and clients joined together in representing ACC at the Substance Abuse and Mental Health Services Administration (SAMHSA) Youth Conference.

Social Services

As the only health and human service agency housed in the Department of Human Services (DHS), ACC's Department of Human Service Division is located in 13 offices through out the tri-county area.

ACC's staff provides services including but not limited to:

- Attend and facilitate client's initial interview with DHS staff at the time of application for benefits.
- Assist in the completion of DHS applications and information.
- Provide written and oral translation services for those who speak Arabic and/or Chaldean.
- Attend and follow up on client interviews and annual reviews with DHS.
- Escort DHS workers on home visits.
- Explain rules, regulations and eligibility guidelines for applications and immigration services related to DHS eligibility (i.e. Asylums, refugees and visitors)
- Provide information session regarding employment and training programs and requirements.
- Provide clients with employment leads as well as referrals to Vocational Training or ESL Classes.
- Follow up with the State Medical Review Team (MRT) and respond to request in order to satisfied the (MRT) guidelines of disability.
- Assist DHS in communicating with clients regarding child support, services as well domestic violence and other important family issues.
- Additional services are provided as needed.

Staff members provide additional services as deemed to be necessary by both ACC and DHS.

“When we arrived ACC greeted us in a very pleasant way. They offered us many services from translation to help applying for medical care. . . Of course, before anything, I offer my thanks. The ACC are the ones who tended to all my needs, truly.” ~ Doller, ACC client



ACC-DHS program staff attend community events to provide resources and social services to Wayne, Oakland, and Macomb county residence.

“ACC representatives guide people through Department of Human Services and City of Detroit programs, with the goal of helping people who depend on public assistance to achieve independence.” ~ Ibtisam Kenaya, ACC Case Manager



Community Programs

“Now I know English very well. Now I can fill out an application, read, write and speak very well.”

~ Amjad, ACC ESL student

“It feels good to win the scholarship. That money is really going to help.”

~ Rina Sadik, 2009 ACC Scholarship Award Recipient

ACC sponsors **Community Career Fairs** in cooperation with the U.S. Army Great Lakes Recruitment Division and the Army National Guard to assist in identifying interpreters and linguists. According to the Great Lakes Recruitment program director the division doubled the number of qualified participants eligible for the program through the assistance of ACC.

The **Community Emergency Response Team (CERT) Training Program** is provided by the ACC in partnership with the state of Michigan Citizen Corps program, the City of Detroit Citizen Corps Council, Wayne County Citizen Corps Council, Cities of Detroit,



Community Emergency Response Team (CERT) trainings educate people on disaster preparedness for hazards that may impact their area and trains them in basic disaster response skills. CERT members can effectively assist others in their neighborhood or workplace.



Scholarship award donor Greg Tatarian (left), Great Lakes Baking, with award recipient Amir Alawneh (right) at ACC's 7th Annual ACC Scholarship Awards Dinner on July 8th.

Dearborn, Dearborn Heights, Southfield, and Wayne County. Together the group forms the Arab/Chaldean American Disaster Preparedness Advisory Committee (ACADPAC).

This group was formed to better prepare, improve the safety of, and enhance the overall readiness of the Arab/Chaldean-American community in the event of a man made or natural disaster. Several different activities have been performed, including CERT trainings, Preparedness Workshops, display booths, presentations at churches, mosques and schools, and translation of CERT materials and other preparedness information.

In August the ACADPAC was recognized at the 2009 National Citizen Corps Achievement Awards in Arlington, Virginia for its outstanding work and services.

The Community and Family Strengthening and Integration Project, ACC's **English as a Second Language Program**, targets the Metro Detroit Arab/Chaldean population. In support of refugee acculturation the project consists of six components: refugee community involvement and development, bilingual orientation workshops, building the home-school partnership, prevention, education, and health awareness activities, English as a Second Language (ESL) and Vocational ESL classes and employability training.



The goal of ACC's ESL services is to provide opportunities for clients to acquire the culture and language skills necessary to achieve their potential in an English speaking society. ESL programs focus on the necessary terminology and skills needed for daily survival and employment.

The purpose of the project is to help new refugees learn the necessary skills for assimilation into society, ESL, employment and training, education, and citizenship. *Funded by the Community Foundation for Southeastern Michigan*

Reflected in the various activities offered to students, government agencies, and the community at large, the **Cultural Tapestry Program** is a creative program that promotes cultural appreciation and tolerance of the Arab and Chaldean culture. This cultural program is a key component in ACC's mission to create a bridge of understanding for a safe, healthy, and peaceful community.

ACC takes a leadership role in responding to current events that impact our communities through its comprehensive cultural diversity and sensitivity training. Programs are tailored to meet the particular needs of the targeted audience. They range from small group in-depth lectures for professional educators and law enforcement agencies, to broadly informative cultural programs for school and community groups.

Newly arrived immigrants and refugees benefit from ACC's **Immigration and Naturalization Services**. Accredited by

the Board of Immigration Appeals, ACC's immigration specialists help in the preparation of documents for the Office of Citizenship and Immigration Services (USCIS) for applications for citizenship, asylum, non-immigrant visas and family unification petitions. Clients are also represented before the USCIS and Immigration Court.

Maal Jalia Ethnic Radio Program is a 16-year-old live radio talk show program that hosts community leaders to discuss current and important issues and topics concerning the Arab American and Chaldean community. Lively discussions and debates between guests and listeners on issues affecting the community makes the radio program an effective part of ACC's programs and services.

ACC understands that education is a fundamental part of a youth's social and personal development. By hosting its Seventh Annual Golf Outing & Scholarship Awards Dinner ACC was able to provide 11 scholarships. The students showed exceptional academic achievement skills and demonstrated leadership abilities through volunteerism and community service. The **Scholarship Awards Program** is available once a year to graduating high school seniors.

ACC collaborates with the Michigan **Secretary of State** in order to offer orientation, registration, driving permits and Arabic tests to applicants over the age of 18. Written tests are held once a month at ACC. The purpose of this program is to assist individuals with language barriers in obtaining their drivers license.

In partnership with Focus:HOPE, ACC **Senior Citizen Services** are offered to Oakland and Macomb county residents through community outreach efforts to distribute food to needy senior citizens. The services are available at ACC's office located at the Troy-based St. George Community Center.

ACC's **VIN Etching Program** is an auto theft prevention process which provides free vehicle identification number (VIN) etching. VIN etching is a light but visible stencil of your VIN number on each piece of glass in your car - windshield, windows and sun roof. It is a quick process and may qualify you for a discount on the comprehensive coverage provided by your auto insurance policy. *Funded by the Auto Theft Prevention Authority*

“I took the ACC JET slogan to heart and registered for the free paralegal class since I’ve always loved to read and had a legal field interest. A year ago, I would never have imagined that I would soon be graduating as a certified paralegal. I’m not as proud for myself as I am for the example that I’ve set for my children.”

~ Rachel, ACC JET Program

Employment and Training

ACC’s **Employment and Training Department** promotes the economic self-sufficiency of clients and provides qualified workers to local employers through the delivery of cost-effective, high quality employment, training, and education services.

“The mission of our staff is to not only work with clients to assist them with seeking employment, but also to encourage them to take advantage of the free trainings with career goals in mind, as well as community service opportunities that could possibly lead to employment.”
~ACC President and CEO Dr. Haifa Fakhouri.

ACC’s City of Detroit and Oakland County **Job Education and Training (JET)** Programs work to remove barriers and provide various employment and training services, such as:

- Orientation (group and individual) and Intake
- Job Counseling and Placement
- Resume Writing
- Vocational and Classroom Training
- Job Supportive Services
- Child Care

The ACC Detroit JET office expanded its 4,000 sq. ft. first floor with five new offices to accommodate additional clients. This expansion also includes seating room for motivational, survival, and life skills workshops for clients. Business and community leaders, entrepreneurs and those clients who have overcome adversity are just a few who will also host scheduled workshops. *Funded by Detroit Workforce Development Department*



ACC President and CEO Haifa Fakhouri and State Senator Roger Kahn as they tour ACC’s Detroit JET Program on Seven Mile.



Classroom training sessions motivate participants to become an effective part of the process. Activities include training and education for personal and professional development.

Training and employment are the primary services offered by the **Workforce Investment Act (WIA) Program**. WIA assists individuals in learning English as a Second Language (ESL), Vocational English as a Second Language (VESL), career counseling, resume writing skills, interview skills, unemployment services

job search, and job placement. A qualified participant of the program must be 18 years or older, laid off or in a low income bracket.

In the spring of 2009 ACC opened its **Macomb WIA Program**. This program is in response to the growing need and request for services in Macomb County. ACC's employment program responds to the documented needs of dislocated workers and other economically and educationally disadvantaged individuals, particularly those who are non-English speaking.

The WIA program works to enhance the employability skills and language efficiency through job readiness and ESL/VESL programs to help increase their probability of securing employment,

thus increasing wage earnings and job security. *Funded by Detroit and Macomb/St. Clair Workforce Development Departments*

Directly referred by the Department of Human Services (DHS), ACC's **SEMCA JET Program** provides individual and group orientation, child care, talent bank registration, job readiness skills, job search, job resume preparation and letter templates, interview techniques, job training, placement, and unsubsidized employment, money management and life skills, and job fairs.

The ACC SEMCA JET program implemented a new component as of October 2008 called **JET Plus**. This program builds on the current JET program by adding additional training and educational opportunities. ACC's JET Plus provides GED preparation and adult basic education classes, in collaboration with local educational institutions and community organizations. *Funded by the Southeastern Michigan Community Alliance (SEMCA)*



ACC's Detroit Job Education and Training (JET) Program was able to secure employment for 12 of its clients with Virgirlli Management Company/McDonald's.

Public Health

ACC's **Public Health Division** focuses on implementing preventative methods to improve the quality of life through community education and research.

The ACC **Primary Care Clinic**, located in Warrendale, provides high quality healthcare services to the uninsured and medically under-served. Services include primary care, general health assessments and screenings, preventative care, applications for medications, pre-screenings for Karmanos clients and referrals. ACC's clinic partners with the City of Detroit and Detroit Medical Center (DMC) Lab to provide the community with effective low cost services. In addition, ACC partners with Karmanos Cancer Institute to provide early detection pre-screenings for breast cancer.

The **Teen Health Project** helps children and adolescents residing in Wayne County reach their optimum potential of growing into healthy and responsible young adults by improving their health status through health promotion and disease prevention interventions. Services include health education, health promotion, disease prevention, health and wellness maintenance, and referrals to existing city, county, hospitals and Federally Qualified Health Centers for urgent medical care. This program targets high risk and vulnerable youth residing in Wayne County. *Funded by Detroit Wayne County Mental Health*

The Special Supplemental Food Program for **Women, Infants, and Children (WIC) Nutrition Program** assists in meeting the nutritional needs of expectant, breast feeding and postpartum women, infants, and children through age five. Program services include a minimum of 4 nutrition education encounters, nutrition counseling sessions given by a registered dietician, nutritious foods offered on a WIC EBT card, breastfeeding support, infant and child formulas, health screenings, lead poisoning education, lead testing, hemoglobin testing, and referrals for additional services.

WIC is a health and nutrition program that has demonstrated a positive effect on pregnancy outcomes, child growth and development. *Funded by the Detroit Department of Health and Wellness Promotion and the Wayne County Department of Public Health*



For nutritional recommendations WIC specialists measure height and weight to assess a child's growth development and provide hemoglobin tests to check iron levels.

Initiated September 2009 ACC's **Refugee Health Program**, in partnership with Lutheran Social Services of Michigan, provides supplemental services to recently arrived refugees. The program offers monthly health education workshops and behavioral and public health services. *Funded by US Department of Health and Human Services/Division of Children and Families*

Research & Education

The purpose of the **Research and Education Division** is to better-educate the community regarding important public health issues. The division focuses on the impact of health issues in the community, health promotion and prevention measures, and appropriate screenings for high-risk individual. The goal is to increase the health quality and longevity of the targeted Arab/Chaldean population, in addition to the mainstream population, by increasing early detection and prevention measures.

"We treat different medical problems and many common problems like diabetes, hypertension, back pain, common infections. We take care of patients who have heart disease, stroke, cancer. Our main focus is on prevention. We see patients who have insurance and we see a lot of patients who have no insurance."
~ Dr. Zafer Obeid, ACC Medical Director



In addition to its Primary Care Clinic, ACC partners with community organizations to provide accessible health care services.

"WIC has been helpful in providing essential foods necessary for my child's growth. My daughter's iron level was also improved by using the suggestions from the WIC nutritionist as well as using the iron rich food provided by WIC."
~ ACC WIC client

ACC Public Health Division would like to recognize and thank the following partners and affiliates for their support in building a stonger and healthier community:



Substance Abuse Prevention

ACC's **Substance Abuse Prevention Programs** work to prevent substance abuse and risky behavior in program participants through education, collaboration with other community agencies and effective programming that delivers a consistent prevention message.

ACC's **Oakland County** and **Detroit Substance Abuse Prevention Program** goals are met through; providing Life Skills Training Programs to elementary, middle and high schools, Strengthening Families Programs to Arab American/Chaldean and mainstream families, educating vendors on youth tobacco laws and encouraging a smoke free policy, organizing Youth Coalition Programs to give youth the chance to take the lead in developing strategies for prevention among their peers, collaborate with other organizations/coalitions, and conduct Needs Assessments to document the continuing need for prevention services among the many cultures of Oakland County and the City of Detroit.

Detroit Prevention Program also conducted an afterschool education, recreation, and summer program. Together these programs focused on homework assistance, mentoring, and provided youth with a safe, drug free place to come during high risk after-school hours. *Funded by the Oakland County Health Division/Office of Substance Abuse Services and the City of Detroit Bureau of Substance Abuse Prevention Treatment and Recovery*

SEMCA Substance Abuse & Drug Prevention provides Life Skills Training to community youth to assist them in developing a healthy lifestyle. In addition to Life Skills and Coalition participation, ACC's SEMCA program conducted a youth summer program, created a Safe and Drug Free School Zone at two schools in Hamtramck, and organized a youth coalition and student government to help implement anti-drug and anti-violence policies in schools.

Creative interactive activities are used to promote interest among youth. To simulate trying to drive while under the influence, students play a Nintendo Wii game while wearing special goggles. Program participants also have the opportunity to participate in radio broadcasts and write newspaper articles to promote healthy lifestyles. *Funded by the Southeastern Michigan Community Alliance (SEMCA)*

The purpose of the **Tobacco Prevention/Cessation Project** is to increase awareness regarding tobacco issues, educate policy makers on the health disparities within our community, and promote policy initiatives that decrease tobacco consumption and exposure to second hand smoke.

"The Substance Abuse Program prevented me from going down the wrong path in life. It helped me refrain from experimenting with drugs and made me more aware of the outside world."
~Mohammed, Student



ACC's cessation program had a free Nicotine Patch Giveaway for low income clients interested in quitting smoking. Patches were disseminated through ACC offices in Wayne, Oakland and Macomb counties.



Over 300 people were in attendance for ACC's 5th Annual Arab American and Chaldean Cancer Prevention, Early Detection and Treatment Forum. In collaboration with Beaumont Hospital and its Cancer Institute, the annual cancer forum helps to reduce risks and morbidity in breast, cervical, prostate, colorectal and other cancers among the Arab & Chaldean community.

ACC Community & Neighborhood Development Initiative: The Seven Mile Project

ACC's Seven Mile Project revitalized the area both economically and residentially. Divided into three phases, the project has provided a glimmer of hope on the long-abandoned Seven Mile Road nestled between John R Road and Woodward Avenue. The project received its "COOL CITIES" designation by the Governor's office in 2006.

ACC's neighborhood revitalization created a clean and safe living and working environment. The Seven Mile Project included new ACC facilities, Storefront Improvement Projects, Town Hall Meetings, Neighborhood Clean Ups, Business Development, Streetscape Design/ Improvements, and Community Outreach.

It started off as an old abandoned building, when they said it was going to be a youth center for kids we came out everyday to see if they were done building it yet. Finally they said you can go in now.

~ Seven Mile community member

Youth Recreation and Leadership Center



ACC's Youth Recreation and Leadership Center, located at 62 W. Seven Mile Road in Detroit, "is an example of what can be accomplished when people take pride in their neighborhood and work together to create a safe and healthy environment in which to live and raise their children," said State Senator Buzz Thomas.

Artisana and Adult Learning Center



Located at 55 W Seven Mile Road, ACC's Artisana and Adult Learning Center is dedicated to cultural and social services. The center houses a gallery, café, adult education programs, classrooms, and computer lab.



Detroit Headquarters



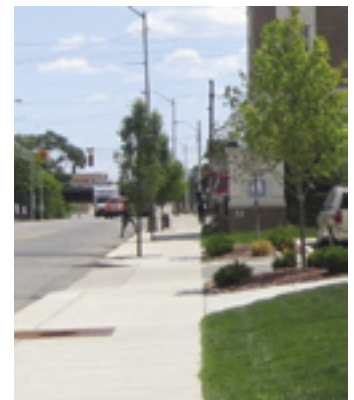
Completed in 1998, ACC's Detroit Headquarters located at 111 W Seven Mile provides a one stop shop experience. DHS services, employment and training, and health care services are among the program provided at this location.

Clubhouse



ACC's Wayne County Network Clubhouse programs focus on building client strengths, independent living skills, and assists in developing employment opportunities.

Streetscape - Phase I



Phase I of ACC's Streetscape improvement project was completed in October of 2008. The project included sidewalk improvements, street trees, planting beds, trash receptacles, park benches, and more.

Youth Services

ACC's Youth Recreation and Leadership Center provides a safe haven for hundreds of youth in the Seven Mile area. The center's services include educational activities tailored to develop and enhance academic and social skills while promoting responsible behavior in order to gear youth in making rational decisions to improve their quality of life.

The ACC **After-School Program** provides at-risk youth ages 9 -17 with the support and essential life skills needed to improve academic status, reduce risk-taking behaviors, increase accessibility to health services, and improve youth sense of self-image. Services include academic assistance, tutoring, computer skills training, service learning projects, physical education and recreation, mentoring, substance abuse prevention, violence prevention and conflict resolution.

In a continuing effort to promote positive attitudes towards education, youth are required to submit their most current report cards to register for the after school program and utilize the academic services of the ACC after school program. Report card verification ensures the youth are enrolled in school and actively attending. It also serves as a measuring tool for academic progress and to identify the students' weak subject areas, allowing ACC staff and the youth to focus on and improve those areas.

ACC's **Youth Center Summer Program** consisted of an 8-week summer program for youth ages 11-16. Program objectives focused on reducing under-age drinking and drug use. Youth participants conducted research and engaged in creating awareness to other youth in the Detroit and Hamtramck community by administering surveys to gain feedback on the prevalence of alcohol in the community amongst minors. In addition, printed materials were developed by program participants and disseminated throughout the 7 mile and Hamtramck areas to increase the awareness of the dangers of alcohol.

A 6-week co-ed basketball summer camp was provided for youth in addition to the academic summer program. Students enjoyed daily practices and games, supplemented with mentoring and guidance. This program provided at risk youth a safe place to be during their summer vacation time.

Participants of both programs are provided mentoring, educational and recreational activities, fun field trips, and certificates of completion.

Programs funded by United Way for Southeastern Michigan, Wayne County Department of Children & Family Services, Blue Cross Blue Shield Corporate Foundation, and the Detroit Lions

Developed to meet the needs of refugee youth and their families, ACC's **Youth Stay In School Program** focuses on under privileged youth ages 8-18 with limited English skills. This afterschool program provides academic tutoring, homework assistance, reading club, English as a Second Language (ESL) activities, life and leadership skills, basic computer skills training, counseling, citizenship responsibility, and parenting education. ACC's Stay In School Program works to increase academic achievement and improve literacy rates among refugee students so they may excel and succeed. *Funded by United Way for Southeastern Michigan*

Programs made possible by:



It [ACC Youth Center] helped my son tremendously. I had kids on the street that was leading him down the wrong direction. He got involved with Ms. Shaneen and his grades started getting better because he came to the ACC. It focused him in a stronger way and it keeps him off the street and safe.

~ Andrea, Parent



The Stay In School program builds self confidence and addresses the needs and risk factors impacting youth to help prepare them for responsible adulthood. In support of this effort, ACC continues to work with local schools and parents to significantly reduce the drop-out rate and ensure proper development.



On August 17th, summer program participants had the opportunity to present their substance abuse prevention posters to Congressman Gary Peters and ACC administrators.

Event Highlights

ACC celebrates 30 years of service

The Renaissance Center in Detroit was the site of the Arab and Chaldean Council's (ACC) Annual Civic and Humanitarian Awards Gala on Sat., October 17, as the organization celebrated 30 years of service and accomplishments. WDIV-Local 4 TV personality and weatherman Chuck Gaidica emceed the weekend event as several prominent community leaders took home awards. Fakhouri was among those honored as she received the group's newly-created Visionary Award for helping make the ACC's successes possible, an award that caught her off guard and led to some emotional moments.

Earlier in the evening, Fakhouri introduced Honored Guest Houda Nonoo, the Ambassador of the Kingdom of Bahrain to the United States and head of that country's Human Rights Watch. "I am happy to be here in Detroit to celebrate three fruitful decades for the ACC," Nonoo said. "The ACC provides important services to us in (Washington) D.C.," she added, citing their important role in the immigration field. . .

Also honored on the night were U.S. Senator Debbie Stabenow, who received the Leadership Award; Michigan Lieutenant Governor John D. Cherry and Michigan Attorney General Mike Cox, who each received State Leadership Awards; Detroit Mayor Dave Bing, who received the City Leadership Award; Ambassador Bridge owner and transportation industry mogul Manuel "Matty" Moroun, who won the Entrepreneur of the Year Award; and Walid Khalife, owner of the Gold Corp, Inc. jewelry business, who was named the ACC's Board Member of the Year.

"We are thankful for the leadership of ACC and I'm truly honored to be here tonight," Bing said. "For 30 years your health care and job training has meant very much to us." *Nick Meyer, Arab American News*



(left to right) Wayne County Executive Robert Ficano, Susan Gaidica, WDIV Director of Meteorology Chuck Gaidica, Attorney General Mike Cox and his wife Wayne County Commissioner Laura Cox.



Bahraini Ambassador to the U.S., the Honorable Houda Nonoo was the evening's keynote speaker.

ACC Hamtramck Learning Center Grand Opening

ACC celebrated the official opening of its relocated Hamtramck Office on Nov. 30th. at 9019 Jos Campau. Community leaders, funders and friends came together



Ceremonial ribbon cutting for ACC's Hamtramck Learning Center.

to celebrate the new facility. Joined by Mayor Karen Majewski of Hamtramck and other notable officials, ACC shared its goals of reaching out to the community through its many specialized programs and services. In addition, guests were given a tour of the facility and the programs available at this location.

ACC's Hamtramck office offers programs and services such as Southeast Michigan Community Alliance (SEMCA) Job Education and Training (JET) program, Women Infant and Children (WIC) Nutrition Program, DHS services, youth and community programs, and referrals in addition to others.

ACC is committed to serving the diverse community of Hamtramck, especially



Hamtramck City Councilwoman Catrina Stackpoole thanked ACC for its commitment to the community and the many services it provides.

during this difficult economic time. ACC has been providing services to the city of Hamtramck since 1980.

Swinging for scholarships

On Wednesday, July 8, ACC hosted its 7th annual golf outing and scholarship award dinner at the Shenandoah Country Club. The annual event raised funds for scholarships that went to deserving high school students who excel in academics but are in need of financial support for college.

Lou Anna K Simon, president of Michigan State University and General Barry R. McCaffrey, chairman of the board of directors for Global Linguist Solutions, served as honorary chairpersons for the event.

"We want these scholarship recipients to gain public recognition. We are going to hold them up as an example. They are hope for the future. They're the best young people in after hour programs like ACC's Seven Mile program. In some 20



Scholarship recipients Rina Sadik, Amir Alawneh, Jessica Ayoub, and Tevon Conrad receiving their awards.

years, these kids will grow up to become huge community leaders like mayors. It's about time we see Arabs visible and gaining recognition in work places like the CIA," McCaffrey said.

Recipients of the scholarships included Randa Abdullah, Amira Abi-Haidar, Amir Alawneh, Jessica Ayoub, Mohamad Chbib, Tevon Conrad, Zein El-Zein, Hala



ACC board and founding member Salman Sesi and Dr. Haifa Fakhouri with dinner chair General Barry McCaffrey, Chairman of the Board for Global Linguist Solutions (GLS).

Hachem, Rina Sadik, Vanessa Shaya, and Jaleesa Wrench.

ACC board member Salman Sesi said that in addition to the help students receive from the annual event, it raises awareness of the social services ACC offers the public.

Natasha Dado, Arab American News

Arab-American Oasis Presents Hopeful Sign

By Mary Kramer, Crain's Detroit Business

Thirty years ago, Jordanian immigrant Haifa Fakhouri talked some fellow immigrants into giving her \$40,000 to start the Arab American and Chaldean Council.

Today, the nonprofit offers human service, cultural and employment training programs in three counties. But the centerpiece of the council's work is a four-building oasis along a stretch of Seven Mile Road between John R and Woodward Avenue in Detroit.

For years, I'd heard of the council's dream of creating a strip rivaling Mexicantown or the Arab strip of shops and restaurants along Warren Avenue in Dearborn. Last week, I finally toured the four buildings, and I see how close that dream is to reality.

The four buildings — used for after-school learning and recreation, health clinics, adult workforce courses, English-as-a-second-language courses and a cultural/arts showcase — represent \$16 million of the \$36 million the ACC projects it would need to complete its goal.

The council's programs serve both new immigrants and Detroit residents with

workforce and computer training. Already, through contracts with the city of Detroit, 1,400 clients have gone through training.

"We're diversity in action," Fakhouri says proudly.

In addition to Seven Mile, the ACC works with immigrants in Detroit's Warrendale neighborhood on the Dearborn border, in Southwest Detroit and in Hamtramck, where the immigrant mix includes newcomers from Iraq, Sri Lanka, Croatia and Bangladesh.

On Fakhouri's wish list is the ability to raze burned-out and boarded up homes on the blocks within eyesight of the Seven Mile complex. Detroit is plagued by such eyesores, but prioritized demolition could help ACC's redevelopment plans.

If such eyesores are razed, Fakhouri and Isa Hasan, who runs neighborhood development for the council, hope to find partners who will work on new housing in the neighborhood. They're talking to the Rev. Marvin Winans, whose Perfecting Church is less than a mile to the south.



Meanwhile, the ACC is gearing up for an influx of 12,000 new immigrants — mostly Iraqis approved by Homeland Security to move to Michigan before Dec. 31.

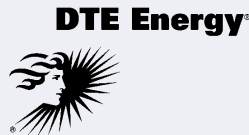
In the 2000 census, were it not for immigrants moving into Michigan, the state would have had a population loss. In 2010, immigrants probably won't save our numbers; fewer people mean a lot of things, including reduced representation in Congress.

But immigration may yet be the answer to our future because Southeast Michigan's elaborate mix of ethnicities and nationalities can help draw new residents.



Thank You

ACC would like to thank the following individuals, foundations and organizations for “Making a Difference” through their generous support and contributions.



Army National Guard • Beaumont Hospital • Blue Cross Blue Shield Corporate Foundation • Caesars Windsor • Charity Motors • City of Detroit • The Coca-Cola Company • Country Fresh • D & B Grocers • Detroit Lions • Detroit-Wayne County Community Mental Health Agency • Federal Bureau of Investigation • Gateway Community Health • Global Linguist Solutions • Henry Ford Health System • Homeland Security • Macomb County • Michigan Department of Community Health • Michigan Department of Transportation • Michigan Economic Development Corporation • Michigan State Housing Development Authority • Molina Healthcare of Michigan • Oakland Community College • Oakland County • Pepsi • Southeastern Michigan Community Alliance (SEMCA) • State Farm • State of Michigan • Wayne County • Wayne State University

ACC Programs and Outcomes 2008/2009

Programs/Contracts	Contracted	Actual	%	No. of Services Provided
Behavioral Health	500	2,889		27,106
Detroit-Wayne County	*****	2,288		16,865
Macomb County	200	283	142%	2,699
Network Clubhouse	100	109	109%	5,168
Oakland County	200	209	105%	2,374
Community Program and Services	285	14,593		62,377
Community and Family Strengthening and Integration Project	***	90		8,100
Cultural Tapestry Program	***	2,390		2,390
General Services	***	3,940		3,940
Immigration Services	***	7,350		44,049
Scholarship Program	***	11		66
Secretary of State Services	***	208		624
Senior Citizen Services	165	200	121%	2,400
VIN Etching Program	400	404	101%	808
Employment- Job Training & Placement	1,823	1,913		151,313
Job Education and Training (JET) Program - Oakland County	****	31		93
JET Program - City of Detroit	1400	1478	106%	148,500
JET/JET Plus - SEMCA	277	277	100%	1,120
Work Force Investment Act (WIA) Program - City of Detroit	146	127	87%	1600
WIA Program - Macomb County	100	110	110%	693
Public Health	8,046	15,007		89,585
Primary Care Clinic	225	990	440%	2,493
Research & Education Program	250	750	300%	1350
Substance Abuse Prevention-Detroit	***	3,205		16,025
Substance Abuse Prevention-Oakland County	***	1,016		4,064
SEMCA Drug Prevention Project	***	1,000		5,000
Tobacco Prevention & Cessation Project	***	400		400
Teen Health	125	200	160%	500
Woman Infant & Child (WIC)-Detroit	6,594	6,594	100%	52,989
Woman Infant & Child (WIC)- Wayne County	852	852	100%	6,764
Social Service Program (DHS)	22,800	45,320		299,700
Macomb County	7,200	14,631	203%	83,916
Oakland County	3,600	6,023	167%	47,952
Wayne County	12,000	24,666	206%	167,832
Youth Services	34	584		22,526
After School Program - City of Detroit	***	200		7,200
Recreational Programs	***	350		15,326
Youth Stay In School Program	34	34	100%	408
Total Clients/Units/Participants Served	33,488	80,306		652,607

Annual report figures based on fiscal year period from October 1, 2008 to September 30, 2009.



ACC DIRECTORY

ADMINISTRATIVE OFFICES

28551 Southfield Road
Lathrup Village, MI 48076
(248) 559-1990

ARTISANA & ADULT LEARNING CENTER

55 W. Seven Mile Road
Detroit, MI 48203
(313) 369-4700

DETROIT HEADQUARTERS

111 W. Seven Mile Road
Detroit, MI 48203
(313) 893-5269

YOUTH RECREATION & LEADERSHIP CENTER

62 W. Seven Mile Road
Detroit, MI 48203
(313) 369-3100

Behavioral Health

ACC-Detroit-Wayne County Mental Health Svcs.

62 W. Seven Mile Rd., Detroit, 48203
(313) 893-6172

ACC-Detroit-Wayne County Mental Health Services

16921 W. Warren, Detroit, 48228
(313) 581-7287

ACC-Macomb County Mental Health Services

34628 Dequindre, Suite 2, Sterling Hts., 48310
(586) 939-5016

ACC-Oakland County Mental Health Services

20300 Civic Center, #318, Southfield, 48076
(248) 354-8460

Network Clubhouse

201 W. Seven Mile Rd., Detroit, 48203
(313) 366-0228

Community Outreach Centers

ACC - United Way Program

28551 Southfield Rd., Lathrup Village, 48076
(248) 559-0960

Cultural Tapestry Program

28551 Southfield Rd., Lathrup Village, 48076
(248) 559-1990

Maal Jalia Arabic Radio Talk Show

WNZK 690 AM - (248) 557-3300
Host William Salaita - (248) 559-0960

National Association of Yemeni Americans

10415 Dix Ave., Dearborn, 48120
(313) 842-8402

Secretary of State Registration & Testing

28551 Southfield Rd., Lathrup Village, 48076
(248) 559-0960

Senior Services - St. George Outreach Center

2160 Maple Rd., Troy, 48083
(248) 583-0167

Translation & Immigration Services

28551 Southfield Rd., Lathrup Village, 48076
(248) 559-0960

Department of Human Services (DHS)

DHS - Fort-Wayne

6534 W. Jefferson, Detroit, 48209
(313) 554-8306

DHS - Greenfield/Joy Rd.

8655 Greenfield Rd., Detroit, 48228
(313) 943-5201/(313) 943-5285

DHS - Hamtramck

2400 Denton St., Hamtramck, 48212
(313) 873-1955

DHS - Hamtramck

9019 Jos Campau, Hamtramck, 48212
(313) 875-4686

DHS - Oakman Blvd.

4505 Oakman Boulevard, Detroit, 48204
(313) 934-5105

DHS - Seven Mile

111 West Seven Mile Rd., Detroit, 48203
(313) 893-5269

DHS - Walled Lake

195 Ladd Rd., Walled Lake, 48390
(248) 669-7632

DHS - Sterling Heights

44600 Delco, Sterling Heights, 48313
(586) 254-8112 / (586) 254-8111

DHS - Oakland County

28551 Southfield Rd., Lathrup Village, 48076
(248) 559-0960

DHS - Madison Heights

30755 Montpelier, Madison Heights, 48071
(248) 583-8784

DHS - Macomb County

27690 Van Dyke, Warren, 48093
(586) 427-0686

DHS - Inkster

2700 Hamlin, Inkster, 48141
(313) 724-1013

DHS - Highland Park

396 Glendale, Highland Park, 48203
(313) 852-2168

Job Training & Placement

Adult Learning Center

62 W. Seven Mile, Detroit, 48203
(313) 369-3100

Adult Learning Center - St. George Outreach Center

2160 Maple Road, Troy, 48083
(248) 597-5826

SEMCA JET Program - Wayne County

9019 Jos Campau, Hamtramck, 48212
(313) 875-4686

JET Program - Detroit

55 W. Seven Mile Rd., Detroit, 48203
(313) 369-4700

JET Program - Oakland County

28551 Southfield Rd., Lathrup Village, 48076
(248) 559-0960

Workforce Investment Act (WIA)-Detroit

111 W. Seven Mile, Detroit, 48203
(313) 893-5269

WIA Program - Macomb County

34596 Dequindre, Sterling Heights, 48310
(586) 939-7550

Public Health Services

Primary Care Clinic

16921 W. Warren, Detroit, 48228
(313) 846-8156

Public Health Research and Education

28551 Southfield Rd., Lathrup Village, 48076
(248) 559-1990

SEMCA Substance Abuse & Drug Prevention

62 W. Seven Mile Rd., Detroit, 48203
(313) 369-3102

Substance Abuse Prevention Program - Detroit

111 W. Seven Mile, Detroit, 48203
(313) 369-4730

Substance Abuse Prevention Program - Oakland

28551 Southfield Rd., Lathrup Village, 48076
(248) 559-0960

Teen Health Program

62 W. Seven Mile Rd., Detroit, 48203
(313) 369-3100

Tobacco Cessation Program

111 W. Seven Mile, Detroit, 48203
(313) 369-4730

WIC Program - Seven Mile

62 W. Seven Mile Rd., Detroit, 48203
(313) 369-3136

WIC Program - Greenfield

8655 Greenfield Rd., Detroit, 48228
(313) 582-8498

WIC Program - Wayne County

9019 Jos. Campau, Hamtramck, 48212
(313) 874-4233

United Way
for Southeastern Michigan



ACC is an Equal Opportunity Employer/Program. Auxiliary aids and services available upon request to individuals with disabilities.

www.myacc.org



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